

Xerox® VersaLink® C500 Color Printer

VersaLink® C500 Color Printers are built on Xerox® ConnectKey® Technology.
For more information, go to www.ConnectKey.com.



SYSTEM SPECIFICATIONS	VERSALINK® C500
One-sided Speed¹ 8.5 x 11 in. A4/210 x 297 mm 8.5 x 14 in./216 x 356 mm	Up to 45 ppm color and black-and-white Up to 43 ppm color and black-and-white Up to 37 ppm color and black-and-white
Two-sided Speed¹ 8.5 x 11 in. A4/210 x 297 mm 8.5 x 14 in./216 x 356 mm	Up to 44 ppm color and black-and-white Up to 42 ppm color and black-and-white Up to 22 ppm color and black-and-white
Monthly Duty Cycle²	Up to 120,000 pages/month
Recommended Average Monthly Print Volume³	Up to 10,000 pages
Hard Drive	Optional 320 GB HDD
Processor	1.05 GHz ARM Dual-Core
Memory	2 GB
Connectivity	Ethernet 10/100/1000 Base-T, High-speed USB 3.0, Wi-Fi 802.11n and Wi-Fi Direct with optional Wi-Fi Kit (concurrent wired and wireless connections supported), NFC Tap-to-Pair
Controller Features	Configuration Cloning, Xerox Extensible Interface Platform®, Xerox® App Gallery App, Xerox® Standard Accounting Tool, Network Accounting Enabled, Role Based Permissions, Convenience Authentication Enabled, Online Support
User Interface Languages	English, French, Italian, German, Spanish, Brazilian Portuguese, Russian, Dutch, Swedish, Danish, Finnish, Norwegian, Greek, Turkish, Polish, Czech, Hungarian, Romanian, Catalan, Ukrainian, Croatian

DEVICE SPECIFICATIONS				
ELECTRICAL REQUIREMENTS				
North America	Voltage: 110-127V -10%/+6% Frequency: 50/60 Hz +/-3%, 12A			
Europe and Other Geographies	Voltage: 220-240V +/-10% Frequency: 50 Hz +/-3%, 8A			
POWER CONSUMPTION				
Continuous Printing ⁴	730 watts or less			
Ready/Standby Mode ⁴	74 watts or less			
Energy Saver/Sleep Mode ⁴	.9 watts or less			
OPERATING ENVIRONMENT				
Required Temperature Range (Storage)	32° to 95° F (0° to 35° C)			
Required Temperature Range (Operating)	50° to 90° F (10° to 32° C)			
Required Relative Humidity	15% to 85%			
Sound Power Levels Operating Standby	7.17 B(A) or less 4.9 B(A) or less			
Sound Pressure Levels Operating Standby	56.2 dB(A) or less 33.6 dB(A) or less			
Boot Time (from Off to UI Ready)	As fast as 52 seconds			
Warm-up Time (from Sleep to UI Ready)	As fast as 11 seconds			
DIMENSIONS AND WEIGHT (UNPACKAGED)	WIDTH	DEPTH	HEIGHT	WEIGHT
VersaLink® C500	16.9 in./427.4 mm	18.4 in./465.5 mm	17.5 in./443.4 mm	61 lb./27.6 kg
550-sheet Paper Tray	16.5 in./420 mm	18.3 in./464.5 mm	4.8 in./123 mm	4.1 lb./6.6 kg
High Capacity Feeder	28.5 in./724.2 mm	30.4 in./772.1 mm	18.1 in./459 mm	43.4 lb./19.7 kg
Caster Base	28.5 in./724.2 mm	30.4 in./772.1 mm	3.5 in./90 mm	18.7 lb./8.5 kg
DIMENSIONS AND WEIGHT (PACKAGED)	WIDTH	DEPTH	HEIGHT	WEIGHT
VersaLink® C500	22.8 in./580 mm	25 in./634 mm	23.9 in./607 mm	75 lb./34 kg
550-sheet Paper Tray	21.1 in./535 mm	23 in./584 mm	9.8 in./248 mm	18.7 lb./8.5 kg
High Capacity Feeder	22.4 in./568 mm	26.1 in./663 mm	28 in./711 mm	83.8 lb./38 kg
Caster Base	23 in./585 mm	24.4 in./619 mm	13 in./330 mm	39.7 lb./18 kg
CERTIFICATIONS				
To view the latest list of certifications, go to www.xerox.com/OfficeCertifications .				

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PRINT	
First-Print-Out Time	As fast as 5.3 seconds color/5.0 seconds black-and-white
Print Resolution	Up to 1200 x 2400 dpi
Page Description Languages	PCL® 5e, 6 PDF XPS TIFF JPEG HP-GL Adobe® PostScript® 3™
Maximum Print Area	4 mm from edge of paper
Print Features	Application Defaults Banner Pages Enable/Disable Bi-directional Real-time Status Booklet Layout Color Adjustments (lightness, contrast, saturation, color balance) Color Correction Draft Mode Fit to New Paper Size Job Identification (Print ID or Banner, Print ID in margins on first page only or all pages) Job Monitoring (Client or Local User Interface) N-up Page Layout (up to 16 pages per sheet) Paper Selection by Attribute Personal Print Print Around Enable/Disable Print from USB Run Black Sample Set Saved Job Scaling Secure Print Skip Blank Pages Special Pages (exception page programming: covers, inserts, exceptions pages) Store and Recall Driver Settings Stored Jobs Deletion Two-sided Printing Watermark (predefined and custom) Earth Smart Driver Settings
Print from USB	Allows walk-up printing from Type A USB port Supports direct printing from computer via Type B USB port Supported file formats: PDF, JPEG, TIFF, XPS, PDF/A
Operating Systems	Windows® 7, 8, 8.1, 10 Windows Server 2008 SP2, Server 2008 R2 SP1, Server 2012, Server 2012 R2, Server 2016 macOS® 10.11, 10.12, 10.13 Citrix® Redhat® Enterprise Linux® Fedora Core IBM® AIX® HP-UX® Oracle® Solaris SUSE® SAP® Note: For information about supported versions for the above operating systems, please visit our Drivers & Downloads page and specify your device at www.support.xerox.com .
Fonts	PostScript fonts: 136 PCL fonts: 83

Xerox® VersaLink® C500 Color Printer

Xerox® Global Print Driver®	A truly universal print driver that lets IT administrators install, upgrade and manage Xerox® and non-Xerox® devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management.
Xerox® Pull Print Driver	Makes it easy for IT managers to qualify, deploy and manage all print devices using a single driver in a Pull Print environment. Uses a single queue and single driver. The Xerox® Pull Print Driver extends convenience across a broad range of printing assets. IT administrators no longer need to manage and configure multiple drivers. Used in conjunction with Equitrac Office®, Ysoft® SafeQ®, Pharos® and others.
MOBILE SOLUTIONS AND MOBILE DEVICE APPS	
Apple® AirPrint®	Print email, photos and important office documents directly from an Apple iPhone® or iPad® with no drivers to install and no cables to connect. With AirPrint, an iPhone or iPad automatically locates and connects to the AirPrint-enabled device over the office Wi-Fi network.
Mopria® Certified	ConnectKey® Technology-enabled print devices are Mopria® certified. Mopria® certification ensures you can print wirelessly from your Mopria® supported (Android) smart phone, tablet and other mobile devices instantly and easily.
Xerox® @printbyXerox App	@printbyXerox App is a free service that allows secure printing from any email-enabled device (computer, phone, tablet, iOS, Android™, Google® Chromebook™ and more) to a Xerox® printer or MFP using a single email address with no IT intervention. No training is needed. End-users simply send attachments to the email address and release them at the MFP panel.
Xerox® Print Services plug-in for Android™ (Free at Google Play™ Store)	The Xerox® Print Services plug-in for Android KitKat (4.4 or greater) devices streamlines mobile printing without third-party apps or additional print drivers. You can easily print photos, web pages and documents when your mobile device is connected to printers or multifunction printers using a wireless network. A robust print option set includes two-sided printing, stapling and secure code release. A free download is available from the Google Play™ store.
Xerox® Workplace Suite and Xerox® Workplace Cloud	Xerox® Workplace Suite is a modular set of workflows designed to save customers time and money by providing effective control over their print fleet, while enabling worker productivity and mobility through a set of robust workflows. Xerox enables ultimate customer flexibility by offering these capabilities in both an on-premises server version (Workplace Suite) and with a cloud based-version (Workplace Cloud) of this solution.
SOFTWARE SOLUTIONS	
Xerox® ConnectKey® Apps (Found at the Xerox® App Gallery)	Increase user productivity by simplifying and shortening everyday tasks. Unlike traditional software, ConnectKey® Apps do not require a dedicated server, PC or IT resource. Instead, simply download these lightweight, serverless ConnectKey® Apps to the ConnectKey® Technology-enabled device.

SECURITY

Security Features	Access Controls AES 256-bit Encryption Audit Log Certificate Path Validation Certificate Revocation List (CRL)/Status Protocol (OCSP) Detection of External Program Falsification (XCP Plug-in) Cisco® Identity Services Engine (ISE) Integration Domain Filtering FIPS 140-2 Firmware Verification Immediate Disk Overwrite* IP Address Filtering IPsec Network Authentication Port Filtering Pre-installed Self-Signed Certificates Role Based Permissions Secure Print Security Certificate Management Smart Card Enablement (CAC/PIV/.NET) SNMPv3 Status Protocol (OCSP) TLS/SSL Trusted Platform Module (TPM) *Requires HDD/Productivity Kit
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ACCOUNTING

XEROX® STANDARD ACCOUNTING/NETWORK ACCOUNTING (STANDARD)

Tracking	Print usage
Accounting	Xerox® Standard Accounting Tool Up to 1,000 User Accounts without HDD Up to 9,999 User Accounts with HDD Up to 500 General Accounts Network Accounting (Job Based Accounting) Up to 1,000 User IDs; Up to 1,000 Account IDs without HDD Up to 60,000 User IDs; Up to 60,000 Account IDs with HDD Up to 14,000 Accounting Records (transactions)
Features	Administrator can manage the feature via the Embedded Web Server.

ACCOUNTING OPTIONS – NETWORK ACCOUNTING (ALLOWS CENTRAL SERVER TO MANAGE ALL ACCOUNTING)

	<ul style="list-style-type: none"> Enhanced network accounting with up to the minute data on how the system is being used Comprehensive management and enterprise scale tracking and reporting of device usage Numerous solutions are available through Xerox Alliance Partners. For details visit www.xerox.com Security enhancements include simultaneous support for HTTP/HTTPS protocols Device requests account authentication from third party server enabling larger databases of users and accounts Accept Authentication Login at control panel and pass to third party Networking Account
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PAPER HANDLING

BYPASS TRAY

Capacity⁵	150 sheets
Sizes	Custom sizes: 3 x 5 in. to 8.5 x 14 in./76 x 127 mm to 216 x 356 mm
Weights One-sided: Two-sided:	16 lb. bond to 80 lb. cover/60 to 220 gsm 16 lb. bond to 65 lb. cover/60 to 176 gsm

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Types	Bond Plain Paper Cardstock Custom Envelopes Hole Punched Labels Letterhead Lightweight Cardstock Pre-Printed Recycled
TRAY 1	
Capacity⁵	550 sheets
Sizes	Custom sizes: 3 x 7.5 in. to 8.5 x 14 in./76 x 190 mm to 216 x 356 mm
Weights One-sided: Two-sided:	16 lb. bond to 80 lb. cover/60 to 220 gsm 16 lb. bond to 65 lb. cover/60 to 176 gsm
Types	Bond Plain Paper Cardstock Custom Hole Punched Labels Letterhead Lightweight Cardstock Heavyweight Cardstock Pre-Printed Recycled Envelope
UP TO FOUR ADDITIONAL TRAYS (OPTIONAL)	
Capacity⁵	550 sheets
Sizes	Custom sizes: 3 x 7.5 in. to 8.5 x 14 in./76 x 190 mm to 216 x 356 mm
Weights One-sided: Two-sided:	16 lb. bond to 80 lb. cover/60 to 220 gsm 16 lb. bond to 65 lb. cover/60 to 176 gsm
Types	Bond Plain Paper Cardstock Custom Hole Punched Labels Letterhead Lightweight Cardstock Heavyweight Cardstock Pre-Printed Recycled
HIGH CAPACITY FEEDER (OPTIONAL)	
Capacity⁵	2,000 sheets
Sizes	Letter/A4
Weights One-sided: Two-sided:	16 lb. bond to 65 lb. cover/60 to 176 gsm 16 lb. bond to 65 lb. cover/60 to 176 gsm

Types	Bond Plain Paper Hole Punched Letterhead Lightweight Cardstock Pre-Printed Recycled
TOTAL CAPACITY	
Standard Device Capacity⁵	700 sheets
Total Device Capacity⁵	3,250 sheets
PAPER OUTPUT	
Output Capacity⁵	500 sheets
Automatic Two-sided Printing	Standard
DEVICE MANAGEMENT	
Network Protocols	TCP/IP: HTTP/HTTPS, Internet Printing Protocol, LPR/LPD, Raw Socket Printing/Port 9100, IPv4/IPv6, WSD LDAP Bonjour®/AirPrint™ Most protocols not in use can be disabled
Administrative Protocols	DHCP, SNMP, WINS, HTTP, HTTPS, TLS, SNTP, MDNS
REMOTE CONTROL PANEL	
	<ul style="list-style-type: none"> • Enables faster, more convenient technical support and user training • IT administrators and other authorized users can control the device remotely from a web page on any device • Remote user experience is identical to performing tasks directly at the device
XEROX® CENTREWARE® WEB SOFTWARE	
	<ul style="list-style-type: none"> • A web-based server application for network administrators that permits web browser-based device management from any workstation, whether running Windows or UNIX or any other operating system • Works with any SNMP-managed printer from any manufacturer • Provides help with device discovery and installations, health checks and troubleshooting, and device upgrades, as well as basic accounting and asset management
XEROX® EMBEDDED WEB SERVER – INTEGRATED DEVICE WEB PAGE	
Device Status	<ul style="list-style-type: none"> • Tray Status/Contents • Consumables Status • Billing/Usage • Quick Links • Online Support
Print Queue Viewing	Job print queue management — view and delete
Job Submission	Print-ready files (PS, PCL, PDF, XPS, JPEG)
Device Administration	Allows simple, remote installation setting of configuration options and management of the device
Browsers	Microsoft® Internet Explorer® Microsoft Edge™ Mozilla™ Firefox® Apple® Safari® Google Chrome™
REMOTE SERVICES	
Automated Meter Readings (AMR)	Automates the process of collecting and submitting meter reads for tracking and billing of Xerox® device usage. Eliminates the need for time-consuming end-user involvement and ensures that meter reads are submitted to Xerox on time.
Automatic Supplies Replenishment (ASR)	Automatically orders supplies for Xerox® output devices based on actual usage, eliminating the need to manually manage supplies inventory.

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WHAT'S IN THE BOX		
	VersaLink® C500 Color Printer Starter Capacity Print Cartridge: One of each (Cyan, Magenta, Yellow): 2,400 print capacity ⁶ , Black: 5,000 print capacity ⁶ Software and Documentation CD (Safety, Regulatory, Recycling and Disposal Guides, Print Drivers, and Warranty Statement) Installation Guide Quick Use Guides Power Cord	
SUPPLIES AND ACCESSORIES	QUANTITY	PART NUMBER
SUPPLIES		
Standard Capacity Toner Cartridges	Black: 5,000 standard pages ⁶ Cyan: 2,400 standard pages ⁶ Magenta: 2,400 standard pages ⁶ Yellow: 2,400 standard pages ⁶	106R03862 106R03859 106R03860 106R03861
High Capacity Toner Cartridges	Black 12,100 standard pages ⁶ Cyan: 5,200 standard pages ⁶ Magenta: 5,200 standard pages ⁶ Yellow: 5,200 standard pages ⁶	106R03869 106R03863 106R03864 106R03865
Extra High Capacity Toner Cartridges	Cyan: 9,000 standard pages ⁶ Magenta: 9,000 standard pages ⁶ Yellow: 9,000 standard pages ⁶	106R03866 106R03867 106R03868
ROUTINE MAINTENANCE ITEMS		
Drum Cartridges	Cyan: 40,000 pages ⁷ Magenta: 40,000 pages ⁷ Yellow: 40,000 pages ⁷ Black: 40,000 pages ⁷	108R01481 108R01482 108R01483 108R01484
Waste Cartridge	30,000 pages ⁷	108R01416
ACCESSORIES		
550-sheet Feeder		097S04949
2,000-sheet High Capacity Feeder (includes Caster Base)		097S04948
Cabinet (includes stabilisers)		097S04994
Caster Base		097S04954
Productivity Kit with 320 GB HDD		497K18360
Wireless Network Adapter (Wi-Fi Kit)		497K16750
External Card Reader/RFID Kit		497K18380

¹ Declared print speed in accordance with ISO/IEC 24734.

² Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis.

³ Recommended average throughput is not a minimum, but is intended to cover a range of volumes for different environments.

⁴ Paper capacities are based on 20 lb./75 gsm stock; capacities will vary with different weight stocks.

⁵ Power states defined per ENERGY STAR® Program requirements for Imaging Equipment.

⁶ Average standard pages. Declared Yield in accordance with ISO/IEC 19798. Yield will vary based on image, area coverage and print mode.

⁷ Approximate pages. Declared yield will vary depending on job run length, media size/orientation and machine speed. For more information visit: <https://www.office.xerox.com/latest/SUPGL-01.pdf>.

Return spent imaging supplies through the Xerox Green World Alliance collection/reuse/recycling program.

For more information, visit www.xerox.com/About-Xerox/Recycling.

For more information, visit us at www.xerox.com/Office.

Configurations vary by geography.